

## Financial Assistance Policy Plain Language Summary

### Overview

Van Wert Health (VWH) is committed to providing Emergency Care and other Medically Necessary care to patients regardless of race, creed, or ability to pay.

### Availability of Financial Assistance

Financial Assistance is available to all patients with income less than 400% of the federal poverty guidelines or if it would be a financial hardship to pay in full the expected out of pocket expenses for services at VWH. Financial Assistance is available for only emergency and other medically necessary care.

### Eligibility Requirements

Financial assistance is generally determined by a sliding scale of total household income based on the Federal Poverty Level (FPL). If you and/ or the responsible party's income is at or below 200% of the federal poverty guidelines, you will have no financial responsibility for the care given by (VWH). If you fall between 201-300%, you may get 80% discount and if you fall between 301-400%, you may get 65% discounted rates for the care provided by VWH. No person eligible for financial assistance under VWH's Financial Assistance Policy will be charged more for emergency or other medically necessary care than amounts generally billed to individuals who have insurance covering such care. If you have sufficient income available to pay for your care, you may not be eligible for financial assistance. Please refer to the full policy for a complete explanation and details.

- Download the information online at [vanwerthealth.org](http://vanwerthealth.org)
- Request the information in writing by mail or by visiting the Patient Accounts Department at 419-238-2390 x 640

### Where to Find Information

There are many ways to find information about the FAP application process, or get copies of the FAP or FAP application form. To apply for financial assistance you may: VWH Patient Accounts staff is available to answer questions and provide information about the Financial Assistance Program.

### How to Apply

The application process involves filling out the financial assistance form and submitting the form along with the supporting documents to VWH for processing. You may also apply in person by visiting the Financial Counselor at the address listed below. Financial assistance application are to be submitted to:

Van Wert Health  
Attn: Financial Counselor  
1250 S. Washington St  
Van Wert, Ohio 45891